



TRANSAMERICA® TEXT CODE GUIDE

Text Code #1 after Health Questions:

When you see share applications for signature:

- 1 Choose text message.
- 2 Click send.
- 3 Check all the boxes.
- 4 Enter in the 6 digit code and click Agree and Sign Client documents.

Possible Text Code ("If it made you Verify Your Answers"):

If prompted; another text code due to additional health questions:

- 1 Choose text message.
- 2 Click send.
- 3 Check all the boxes.
- 4 Enter in the 6 digit code and click Agree and Sign Client documents.

What the client will see (Text Signature Process):

- For each electronic signature, the client will receive two text messages from a 469 area-code number.
- The second text message will contain a 6-digit PIN code.
- The text message above it will include a link, but the client does NOT need to click the link.
- The screenshot above shows exactly what the client sees on their end.

Final Text Code: Post Banking

- 1 Choose text message.
- 2 Click send.
- 3 Check all the boxes.
- 4 Enter in the 6 digit code and click Agree and Sign Client documents.

